

RESIDENT SURVEY QUESTIONNAIRE

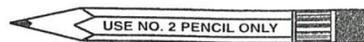
SURVEY INSTRUCTIONS

This survey packet contains the following two (2) items:

1. QUESTIONNAIRE (on blue paper)
2. SCANTRON ANSWER SHEET (blue and white paper)

- Mark all of your answers in pencil on the answer sheet. Please be sure to fill in the answer bubble completely.
- If you change your mind after you have answered a question, erase the incorrect answer completely.
- Do not write your name on the answer sheet. This survey has been designed to respect your privacy.

MARKING DIRECTIONS:



- Please do **NOT** use ink pens.
- Fill circle completely.
- Erase cleanly.

CORRECT



INCORRECT



HOW TO RETURN YOUR ANSWER SHEET

DROP-OFF: Completed surveys should be placed, flat, inside the enclosed envelope and can be dropped off at the listed locations between the dates of [date to be determined]. Please **DO NOT FOLD** the answer sheet as this renders it unreadable by the Scantron equipment.

- | | | | |
|----------------------------|-------------------------|-----------------------|--------------------------|
| → CLERKS' OFFICES: | Town of Ridgeway | → MEDINA AREA: | Key Bank |
| | Town of Shelby | | Tompkins Bank of Castile |
| | Town of Yates | | Medina Savings |
| | Village of Lyndonville | | Rosenkran's |
| | Village of Medina | | Medicine Shoppe |
| | | | Crosby's |
| → LYNDONVILLE AREA: | E-Z Shoppe | | Lee-Whedon Library |
| | M&T Bank | | Tops Friendly Markets |
| | Yates Library | | |
| | Spencer's Country Store | | |

MAIL-IN: After you have completed your answer sheet, place them inside the enclosed pre-addressed envelope and mail it no later than [date to be determined]. Please **DO NOT FOLD** the answer sheet.

IF YOU HAVE QUESTIONS: For questions regarding the survey, please call the Orleans County Department of Planning and Development at (585) 589-3198.

IF YOU NEED ADDITIONAL ANSWER SHEETS: If additional persons reside in your household who would like to participate in this survey, you may request additional answer sheets from your local clerk's office.

RESIDENT/LANDOWNER SURVEY QUESTIONNAIRE

DEMOGRAPHIC INFORMATION

1. Where is your principal place of residence? If you do not live in western Orleans County, select the location in which you mostly associate with.
 - A. Village of Lyndonville
 - B. Village of Medina
 - C. Town of Yates, outside the Village of Lyndonville
 - D. Town of Ridgeway, outside the Village of Medina
 - E. Town of Shelby, outside the Village of Medina

2. Are you a year round or seasonal resident of any of the following municipalities: the Town of Yates, Ridgeway or Shelby, or the Villages of Lyndonville or Medina?
 - A. Year round
 - B. Seasonal
 - C. Year round and I also have a seasonal residence in the above municipalities
 - D. I do not reside year round or seasonally in any of the above municipalities, but I do own property in these municipalities

3. How long have you lived or resided in western Orleans County?
 - A. Less than 5 years
 - B. Between 5 and 10 years
 - C. Between 11 and 20 years
 - D. 21 or more years

4. Do you own the residence in which you live?
 - A. Yes
 - B. No

5. What is your age?
 - A. Under 25
 - B. 25 to 39
 - C. 40 to 59
 - D. 60 to 69
 - E. 70 or above

HOUSING

6. Which one of the following costs is your most serious concern about your current residence?
 - A. Cost of rent or mortgage
 - B. Cost of utilities
 - C. Cost of needed repair
 - D. Property taxes
 - E. Don't know/Other

7. Which one of the following is your most serious concern about your current residence?
- A. Septic system or sewer service
 - B. Water supply
 - C. Size (too large or too small) or location
 - D. None of the above—I am satisfied with my current residence
 - E. Don't know/Other

ECONOMIC DEVELOPMENT

8. Which one of the following is the biggest obstacle that prevents the residents of western Orleans County from attaining a higher standard of living?
- A. Lack of skills/training/education
 - B. Lack of public transportation to jobs
 - C. Lack of adequate day care
 - D. Lack of good paying jobs
 - E. No opinion/Other

For 9-15, indicate where you usually shop for the following using the responses below:

- | | | | | |
|-------------------------|--|--|--|-------------------------------|
| A. Lyndonville | | B. Medina | | C. Ridgeway, Shelby, or Yates |
| D. Maple Ridge Corridor | | E. Outside Orleans County (including the internet) | | |

- 9. Groceries and prescription medication
 - 10. Motor vehicles
 - 11. Household appliances
 - 12. Furniture
 - 13. Clothing
 - 14. Personal services (haircuts, dry cleaning, legal services, etc.)
 - 15. Restaurants
16. Which of the following reasons is primarily why you shop outside of Orleans County?
- A. More convenient
 - B. Lower prices
 - C. Better selection of merchandise
 - D. Better service
 - E. Other
17. What type of development do you feel that your town or village needs more of?
- A. Commercial/Office/Light Industrial
 - B. Residential
 - C. Heavy Industrial
 - D. Mixed Use (e.g. Commercial + Residential)
 - E. No further development is needed

LAND USE

Would you encourage (A) or discourage (B) the following Land Uses in your town or village?

| Question # | Land Use | Encourage (A) | Discourage (B) |
|------------|---|---------------|----------------|
| 18 | Affordable Housing | A | B |
| 19 | Agriculture | A | B |
| 20 | Athletic Facilities | A | B |
| 21 | Cultural/Historical Facilities (libraries, museums, theaters, etc.) | A | B |
| 22 | Department Stores | A | B |
| 23 | Education (schools, colleges, vocational, etc.) | A | B |
| 24 | Entertainment & Recreation | A | B |
| 25 | Farmer's Markets & Groceries | A | B |
| 26 | Home-based Businesses | A | B |
| 27 | Hotels/Motels | A | B |
| 28 | Light Industrial/Manufacturing | A | B |
| 29 | Parks, Playgrounds, Natural Areas, & Open Space | A | B |
| 30 | Professional Offices (medical, legal, financial, technological, etc.) | A | B |
| 31 | Residential – Single Family Homes | A | B |
| 32 | Residential – Multiple Family Units | A | B |
| 33 | Restaurants | A | B |
| 34 | Retail Development/Stores | A | B |
| 35 | Senior/Assisted Living | A | B |
| 36 | Service Businesses | A | B |
| 37 | Tourism-based (bed & breakfasts, eco-tourism, gift shops, etc.) | A | B |
| 38 | Wineries and/or Breweries | A | B |

GOVERNMENT ADMINISTRATION

For 39-48, indicate the most appropriate way to provide each service

| Question # | Agency | Operate Independently (A) | Operate Independently but Share Equipment (B) | Merger of Agencies (C) | Private Agency Provides Service (D) | No Opinion/Other (E) |
|------------|--|---------------------------|---|------------------------|-------------------------------------|----------------------|
| 39 | Ambulance Service | A | B | C | D | E |
| 40 | Fire Service | A | B | C | D | E |
| 41 | Street / Highway Maintenance | A | B | C | D | E |
| 42 | Sanitary Sewer Service | A | B | C | D | E |
| 43 | Water Service | A | B | C | D | E |
| 44 | Stormwater/Surface Water Drainage | A | B | C | D | E |
| 45 | Police Service | A | B | C | D | E |
| 46 | Zoning Enforcement / Land Use Administration | A | B | C | D | E |
| 47 | Recreational Programs and Facilities | A | B | C | D | E |
| 48 | Purchasing | A | B | C | D | E |

DEVELOPMENT

For 49-70, indicate how important the development and/or improvement of each is to you:

| Question # | Developments & Improvements | Very Important (A) | Important (B) | Not Important (C) | Don't Know/No Opinion (E) |
|---|---|--------------------|---------------|-------------------|---------------------------|
| Enhancements for Public Access & Use | | | | | |
| 49 | Erie Canal | A | B | C | D |
| 50 | Lake Ontario Shoreline | A | B | C | D |
| 51 | Glenwood Lake/Oak Orchard River | A | B | C | D |
| 52 | Medina Falls | A | B | C | D |
| 53 | Johnson Creek | A | B | C | D |
| Transportation | | | | | |
| 54 | Public Transportation | A | B | C | D |
| 55 | Transportation network (e.g. roads, highways, sidewalks, etc.) | A | B | C | D |
| 56 | Parking Availability | A | B | C | D |
| 57 | Walkability | A | B | C | D |
| 58 | Bicycle Paths | A | B | C | D |
| 59 | Walking Trails | A | B | C | D |
| Policies | | | | | |
| 60 | Adopt Programs to Protect & Promote Agriculture | A | B | C | D |
| 61 | Extend Water & Sewer to Encourage New Development | A | B | C | D |
| 62 | Development in Areas not Serviced by Public Water/Sewer | A | B | C | D |
| 63 | Concentrate Commercial Development within or next to Villages | A | B | C | D |
| 64 | Protect Sensitive Natural Areas | A | B | C | D |
| 65 | Guide Development with Respect to Architecture, Lighting, Height of Buildings, etc. | A | B | C | D |
| 66 | Historical Preservation | A | B | C | D |
| Development | | | | | |
| 67 | Job Creation | A | B | C | D |
| 68 | New Homes | A | B | C | D |
| 69 | Sustainable & Efficient Energy | A | B | C | D |
| 70 | Technology (WiFi, Internet) | A | B | C | D |

continued on next page

ENTITIES

For 71-81, rate the performance of the following entities:

| Question # | Entity | Very Good (A) | Good (B) | Fair (C) | Poor (D) | Don't Know/No Opinion (E) |
|----------------------|--|---------------|----------|----------|----------|---------------------------|
| Public Safety | | | | | | |
| 71 | Ambulance Service | A | B | C | D | E |
| 72 | Fire Department | A | B | C | D | E |
| 73 | Police | A | B | C | D | E |
| Zoning | | | | | | |
| 74 | Code Enforcement | A | B | C | D | E |
| 75 | Town or Village Planning Board | A | B | C | D | E |
| Education | | | | | | |
| 76 | Public Schools | A | B | C | D | E |
| 77 | Vocational Training (BOCES) | A | B | C | D | E |
| 78 | Adult Education Programs | A | B | C | D | E |
| 79 | Orleans County Job Development Agency | A | B | C | D | E |
| 80 | Medina Satellite Campus of Genesee Community College | A | B | C | D | E |
| 81 | Youth Programs | A | B | C | D | E |

CONCERNS AND ISSUES

For 82-92, what is your opinion on the severity of the following problems using the responses below:

A. Not a Problem | B. Minor Problem | C. Problem | D. Serious Problem | E. No Opinion

- 82. Development disturbing open space and agriculture
- 83. Condition and appearance of housing and property in your neighborhood
- 84. Sanitary sewer service/septic system
- 85. Drug abuse
- 86. Condition of streets and roads
- 87. Condition of or lack of sidewalks
- 88. Public safety
- 89. Population loss
- 90. Conversion of single family homes into multi-family homes
- 91. Conflicting commercial and/or industrial properties next to residential neighborhoods
- 92. Volume of traffic in your community

(CUT HERE) 

Please record comments, if any, below and continue on a separate sheet of paper if necessary. Please attach any additional sheets to this section:
